

## Privacy Policy

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described in US and EU privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

### **What personal information do we collect from the people that visit our blog, website or app?**

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address, phone number or other details to help you with your experience.

### **When do we collect information?**

We collect information from you when you register on our site, place an order, fill out a form or enter information on our site.

### **How do we use your information?**

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To personalize your experience and to allow us to deliver the type of content and product offerings in which you are most interested.
- To quickly process your transactions.

How do we protect your information?

Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.

We use regular Malware Scanning.

Your personal information is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information you supply is encrypted via Secure Socket Layer (SSL) technology.

We implement a variety of security measures when a user places an order enters, submits, or accesses their information to maintain the safety of your personal information.

All transactions are processed through a gateway provider and are not stored or processed on our servers.

### **Do we use 'cookies'?**

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your Web browser (if you allow) that enables the site's or service provider's systems to recognize your browser and capture and remember certain information. For instance, we use cookies to help us remember and process the items in your shopping cart. They are also used to help us understand your preferences based on previous or current site activity, which enables us to provide you with improved services. We also use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

### **We use cookies to:**

- Help remember and process the items in the shopping cart.
- Compile aggregate data about site traffic and site interactions in order to offer better site experiences and tools in the future. We may also use trusted third-party services that track this information on our behalf.

You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since browser is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

### **If users disable cookies in their browser:**

If you turn cookies off it will turn off some of the features of the site.

### **Third-party disclosure**

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information.

### **Third-party links**

We do not include or offer third-party products or services on our website.

### **Google**

Google's advertising requirements can be summed up by Google's Advertising Principles. They are put in place to provide a positive experience for users.

<https://support.google.com/adwordspolicy/answer/1316548?hl=en>

We use Google AdSense Advertising on our website.

Google, as a third-party vendor, uses cookies to serve ads on our site. Google's use of the DART cookie enables it to serve ads to our users based on previous visits to our site and other sites on the Internet. Users may opt-out of the use of the DART cookie by visiting the Google Ad and Content Network privacy policy.

We have implemented the following:

- Remarketing with Google AdSense
- Google Display Network Impression Reporting
- Demographics and Interests Reporting

We, along with third-party vendors such as Google use first-party cookies (such as the Google Analytics cookies) and third-party cookies (such as the DoubleClick cookie) or other third-party identifiers together to compile data regarding user interactions with ad impressions and other ad service functions as they relate to our website.

Opting out:

Users can set preferences for how Google advertises to you using the Google Ad Settings page. Alternatively, you can opt out by visiting the Network Advertising Initiative Opt Out page or by using the Google Analytics Opt Out Browser add on.

### **California Online Privacy Protection Act**

CalOPPA is the first state law in the nation to require commercial websites and online services to post a privacy policy. The law's reach stretches well beyond California to require any person or company in the United States (and conceivably the world) that operates websites collecting Personally Identifiable Information from California consumers to post a conspicuous privacy policy on its website stating exactly the information being collected and those individuals or companies with whom it is being shared. – See more at: <http://consumercal.org/california-online-privacy-protection-act-caloppa/#sthash.0FdRbT51.dpuf>

According to CalOPPA, we agree to the following:

Users can visit our site anonymously.

Once this privacy policy is created, we will add a link to it on our home page or as a minimum, on the first significant page after entering our website.

Our Privacy Policy link includes the word 'Privacy' and can easily be found on the page specified above.

You will be notified of any Privacy Policy changes:

- On our Privacy Policy Page

Can change your personal information:

- By emailing us

How does our site handle Do Not Track signals?

We honor Do Not Track signals and Do Not Track, plant cookies, or use advertising when a Do Not Track (DNT) browser mechanism is in place.

Does our site allow third-party behavioral tracking?

It's also important to note that we allow third-party behavioral tracking

### **COPPA (Children Online Privacy Protection Act)**

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

### **Fair Information Practices**

The Fair Information Practices Principles form the backbone of privacy law in the United States and the concepts they include have played a significant role in the development of data protection laws around the globe. Understanding the Fair Information Practice Principles and how they should be implemented is critical to comply with the various privacy laws that protect personal information.

In order to be in line with Fair Information Practices we will take the following responsive action, should a data breach occur:

We will notify you via email

- Within 7 business days

We will notify the users via in-site notification

- Within 1 business day

We also agree to the Individual Redress Principle which requires that individuals have the right to legally pursue enforceable rights against data collectors and processors who fail to adhere to the law. This principle requires not only that individuals have enforceable rights against data users, but also that individuals have recourse to courts or government agencies to investigate and/or prosecute non-compliance by data processors.

### **CAN SPAM Act**

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages, gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

**We collect your email address in order to:**

- Send information, respond to inquiries, and/or other requests or questions
- Process orders and to send information and updates pertaining to orders.
- Send you additional information related to your product and/or service
- Market to our mailing list or continue to send emails to our clients after the original transaction has occurred.

To be in accordance with CANSPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify the message as an advertisement in some reasonable way.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

**If at any time you would like to unsubscribe from receiving future emails, you can email us at [hello@labudhi.com](mailto:hello@labudhi.com)** and we will promptly remove you from **ALL** correspondence.

**Contacting Us**

If there are any questions regarding this privacy policy, you may contact us using the information below.

**<https://www.labudhi.com/>**  
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Last Edited on 2019-09-02

*Terms and Conditions*

# Registration

- If LABUDHI MEDITATION finds, for whatever reason, you are unfit to attend a course we reserve the right to deny you enrollment  
In this case, any amount paid by the applicant as booking/registration fee will be refunded in full
- In case due to some emergency a student is not able to come on time, he/she must inform LABUDHI MEDITATION in advance and he/she may be admitted to training/workshop/retreat at the discretion of LABUDHI MEDITATION
- LABUDHI MEDITATION requires that all trainees attending our courses have comprehensive travel and medical insurance for the duration of their training/workshop/retreat
- Late registration depends on the availability of seats
- Trainee identification such as a photocopy of Passport and Visa must be provided during the check in at the school before start the program
- LABUDHI MEDITATION cannot guarantee your booking for retreats/workshops until the full payment of the package is made

# Cancellation Policy

- In case the applicant decides to cancel his/her registration at any time before the commencement of a course then LABUDHI MEDITATION will refund the amount paid as booking/registration fee as follows: - before 90 days: 80% will be refunded - before 60 days: 40% will be refunded - within 60 days: NO refund
- LABUDHI MEDITATION has a strict NO REFUND Policy in case a student withdraws from retreat courses after the training commences under any circumstance  
Also, if a training/ workshop/retreat must be abandoned or interrupted due to exceptional circumstances there will not be a refund if more than half of the training has been completed (start and finish dates inclusive)  
However, a student can transfer his/her fees towards any future date within one year of original registration date  
Also, we only allow students to postpone their dates ONCE after which their application will be cancelled
- In the unlikely event that LABUDHI MEDITATION retreat is canceled 100% of the payment will be refunded, or an alternative retreat or training placement will be offered according to the circumstances
- LABUDHI MEDITATION accepts no responsibility for flight costs in the event of cancellation of retreats  
The organization is not liable for any flight cancellation, rescheduling or delays  
Course Update - LABUDHI MEDITATION reserves the right to alter the course or curriculum

and to select staff from a pool of qualified teachers depending upon availability per training

- Materials that are part of retreat including but not limited the general layout of the LABUDHI MEDITATION Website, Logos, Trademarks and web pages content are the property of LABUDHI MEDITATION

Using this information with third parties or for financial gain without full permission of LABUDHI MEDITATION is strictly prohibited

## Student Information

- LABUDHI MEDITATION takes the privacy and security of our trainees and their personal information very seriously

- Information collected is used strictly by us to provide our services to you and as is required for the provision of our services

- Information submitted to LABUDHI MEDITATION may be shared with administrative staff and teachers solely for the purpose of administration and teaching

- Pictures taken during training, workshops, retreats or classes may be used in a promotional capacity such as Facebook, Twitter, Instagram, Google Plus, Flickr, You Tube, the organization website etc

By agreeing to these terms and conditions trainees give full permission for this information to be released after verbal consentment from the trainee is given.

- LABUDHI MEDITATION retains no liability for use of pictures or videos taken by trainees of the training, the teachers or other trainees

- Photos and videos taken by trainees during training are deemed to be for learning and personal use only

Sharing this information with third parties or for financial gain without full permission of LABUDHI MEDITATION is strictly prohibited

- LABUDHI MEDITATION may contact students in the future about upcoming events and opportunities

This will require the use of trainee contact details. If trainees are uncomfortable with this, please make this explicitly known to the staff via email.

For more information regarding privacy please visit our Privacy Policy at: <https://www.labudhi.com/privacy-policy/>

## Health or Injury Issues:

- Injury or illness prior to or during the training by partaking in retreats, trainees retain control and direction over all their physical activities and voluntarily assume full liability and accept the risk of harm, including physical injury and discomfort as a result of their

participation in activities during the program

- LABUDHI MEDITATION accepts no liability for any injury or illnesses that occur to students during the training, workshops, retreats or classes
- The students must not engage in consumption of alcohol, any other intoxicants, drugs or any kind of illegal activities during the course and abide by the laws of Thailand
- In case of pregnancy, the student must understand that she participates fully at their own risk and that of their unborn child/children



# Students Code of Conduct

As student of any of our Courses, you agree to uphold the ethical goals set forth in the following code of conduct:

1. Behave and speak in a way that does not offend others
2. Seek help if needed during the retreat
- 3 Ensure you are punctual in the activities on the school. LABUDHI MEDITATION reserve the right to deny your entry to the activities that already started
4. Respect the noble silence on the territory from 10 pm to 6 am
5. Treat all course property with respect
6. Follow health and safety rules always
7. Drive safely when on site and park only in designated areas
8. Switch off your mobile phone in class
9. Smoking, consumption of alcohol or any intoxicating substances, drugs or any other illegal activities are not allowed
10. Dispose of litter responsibly

LABUDHI MEDITATION reserves the right to expel any student from the course at any time on grounds of misconduct and improper behavior of any kind such as not following the time-table, creating disturbances to other students, disrespecting the teachers or assistant teachers, or not following the prescribed rules and regulations for the course. The student will NOT be entitled to any refund in this case

## Complaint Procedure

For filing any complaints, there are three stages

Stage One: An informal Chat in the presence of our Welcome Center staff. Usually, we will try to address and close your complaint at this stage

Stage Two: You can write a complaint on our website <https://www.labudhi.com/contactOn>

receiving your message, we will set up a date and time with our staff to address your complaint

Stage Three: We will reply our response to your complaint after discussing with our management team and staff. If it is not possible to provide a full answer within 3 days after Stage 2, we will provide a letter outlining the reasons why and give a date by which a full answer is expected

Note: The complaint will stay anonymous

There will be no refunds given under any circumstance unless decided by LABUDHI MEDITATION Management Team

## Using Our Website

When using our website:

- You agree NOT to reproduce, distribute, modify or re-post our content on another site, frame or mirror our site or link to our site without our prior written consent
  - You agree to seek our written permission if you would like to link to our website or copy our content in any way, shape or form. By supplying us with material via digital or hard copy, you allow us unlimited, royalty free use of its content
  - You grant to us a non-exclusive, perpetual, irrevocable, royalty-free, worldwide license to use (including but not limited to publishing, exploiting and modifying) any material you email, post or submit to us
  - We try to update our site regularly, so we may have to suspend access, service or functionality from time to time, without notice. If required, we may have to close our site indefinitely. We will not be liable if, for any reason, our site is unavailable at any time or for any period of time
  - We do not guarantee the accuracy, completeness, reliability or timeliness of the Website or any reports or services provided through it, and we are not obliged to update the Website or correct any inaccuracies, which may become known to us
- Your use of, and reliance on, this Website (including all Content) is entirely at your own risk, and we exclude our liability to you (including because of our negligence) for all types of loss resulting from your use of or reliance on this Website (including all Content), however incurred, including (without limitation) for any lost profit, lost opportunity, lost revenue, lost data, losses resulting from security failure or computer viruses, or any indirect or consequential loss, resulting from your use of this Website or the Content
- It may be necessary for us to review and revise these Terms and Conditions. LABUDHI MEDITATION reserves the right to review and change these terms and conditions at any time

If revised, changes will be posted on the website

You agree to thoroughly read and comply with our Terms and Conditions set out within Anyone infringing on the aforementioned terms could be excluded from the use of our services

If there are any questions regarding this Terms and Conditions policy, you may contact us using the information below

**<https://www.labudhi.com/>**

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Last Edited on 2018-09-02